

Multi-Chem

MANUFACTURING

Multi-Chem discovered that its existing security infrastructure could not withstand the complexity and volume of malware threats which had taken the toll on its IT systems and staff. Today, Sophos Anti-Virus and the WS1000 Web Appliance, offer peace of mind and now safeguard Multi-Chem from any possible security incident on a day-to-day basis.



Key facts

Company

Multi-Chem Ltd

Location

Singapore, China

Number of computers

150

Platform

Windows XP

Solutions

Endpoint Security and Control
Web Security and Control

Business challenge

Multi-Chem is a leading drilling service specialist and a major distributor of speciality chemicals and materials to PCB (Printed Circuit Board) manufacturers in China. Multi-Chem was listed on the Singapore Exchange in January 2000. The company has operations spanning South East Asia and China, and it is currently one of the largest PCB manufacturing providers in the region.

When Multi-Chem encountered a slew of viruses that nearly brought down its computing systems, the company decided that it was time to investigate new ways

to protect its network. With the continuing expansion in its manufacturing operations, Multi-Chem needed a robust IT security infrastructure to forestall any security incident that could potentially encumber its regional facilities.

As an existing Sophos customer, Multi-Chem had been impressed with the Sophos solutions installed at its Singapore site. The company was also interested to see how Sophos performed against other solutions, and whether it could deliver the reliability, scalability and increase in productivity that the company required.

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Stanley Foo, Chief Executive Officer, Multi-Chem

Technology solution

A number of solutions were chosen for evaluation, but Sophos consistently outperformed the competition in all areas, using less system resource and completing scans faster, without negatively affecting system reliability. As a result of the assessment, Multi-Chem selected Sophos Anti-Virus, part of Sophos Endpoint Security and Control and the WS1000 Web Appliance, part of Sophos Web Security and Control to provide integrated security across all Multi-Chem operations.

Stanley Foo, Chief Executive Officer of Multi-Chem explains, "It was essential for us to deploy a system that is easy to use from the management as well as configuration point of view. During the evaluation, Sophos resolved the virus issues encountered by Multi-Chem."

Sophos Anti-Virus provides Multi-Chem with cross-platform security and control for desktops, laptops, file servers and mobile devices, and delivers complete protection against viruses, spyware and adware. Sophos Anti-Virus is also easy to use, flexible, and updates without impacting end-user productivity. Its integrated suite of management tools minimises the time required to deploy, configure and monitor anti-virus and client firewall protection. The automatic dispatch of updates is a significant and useful feature for Multi-Chem as it ensures all endpoint computers are updated with the latest pattern file.

On the other hand, Sophos WS1000 Web Appliance protects the gateway against a range of threats including malware, phishing threats and unwanted applications, as well as spyware and viruses. The appliance minimises the time spent on administration tasks with a "three-clicks-to-anywhere" management console, and provides at-a-glance views of system performance via a web-based dashboard. A unique management system provides visual alerts within the management console and sends email alerts to verify that hardware, software, traffic and updates are all operating to required standards.



Both Sophos Anti-Virus and the WS1000 receive frequent updates from SophosLabs – a global network of highly skilled researchers and analysts. Labs in Oxford, Boston, Vancouver and Sydney work to provide customers with 24/7 protection from known and emerging threats, while developing pioneering detection technology that is incorporated in Sophos solutions Unlimited 24/7 Sophos technical support via online knowledgebase, email and telephone is also included in the cost of every licence.

Business results

Sophos has played a significant role in maintaining the reliability and security of Multi-Chem's back-end systems. The increase in productivity, alongside the reduction in technical support costs now enable Multi-Chem to provide improved and more efficient services to its customers.

Corporate users across the organisation are pleased with the implemented solutions due to the non-disruptive operations on endpoint computers – unlike the previous solution. IT security management is also simplified and now enables IT administrators to spend their time more resourcefully on other day-to-day matters.

Stanley Foo, concludes, "The performance is excellent, and what I really appreciate is the simplicity, reliability and scalability of the Sophos products. Strategically, the implemented solutions allow us to align our IT operations with our overall business goals, and empower us with the means to deliver improved service levels to our customers – all with a lower total cost of ownership."

To find out how Sophos products can help protect your organisation, visit www.sophos.com/products